

Hi Folks,

Jayne and Chris here, bringing you an update on this week's progress of the transforming the front door project.

Planning the 'Uber Test'

This week we've been focussing on the planning for our next big test known currently as the 'uber test'. Planning involved looking at what is required to build such a test, reviewing each element of the test and appointing Diamond member leads. The next steps for our appointed leads are to identify actions and key volunteers to support them with the finer details of each element, designing it with representatives from each team that will be involved and contacting referrers to join the design where appropriate.

Below you can find each workstream with a list of test elements within them, including the lead and supporting colleagues from Diamond:

Lead: Katie Warner

Support: Janet Smith, Marie Dean, Merlin Tinker

- ◆ Asking most referrers to refer via phone instead of via email or the online form
- ◆ Social Workers (and possibly some other professionals) answering calls
- ◆ Social Workers and/or Advanced Practitioners signing off some decisions
- ◆ Sending referrals straight to the Assessment Service
- ◆ Proportionate recording on Mosaic
- ◆ Transferring Early Help calls directly to the Early Help Unit

Lead: Irene Kakoullis

Support: Debbie Clarke-Colton

- ◆ Multi-Disciplinary Team allocating referrals in Family Hubs
- ◆ Early Help Adviser role (formerly TAFSO role)
- ◆ New Early Help 'Request for service' or 'Assessment of family needs' form

Lead: Sandra Morrell

Support: Stu Barson

- ◆ Multi-Disciplinary Team (MDT) triaging some referrals in the front door

Pathway to Provision

We have had some questions from colleagues about the re-development of the *Pathway to Provision*. In November 2023 a workshop was held with representatives from various services (including CAMHS, youth justice, the health families team etc) about how we might re-develop our Pathway from start to finish. These ideas haven't been lost, but the full re-development has been paused because of the capacity demands of the front door work. As a temporary way of aligning the *Pathway* to the needs-led focus the partnership is focussing on, the indicators of need have been reviewed, updated and re-written in draft by our colleagues in the County Council's Strengths-Based Practice team and we'll be using these in all of the uber test work in order to also test these changes and hear back from varied partners about them. The work to fully re-develop the *Pathway* will continue through 2024/25, incorporating the feedback from the uber test and we'll bring together the partners who developed the first ideas last November to continue the work once capacity makes this viable.

Bits and bobs

- ◆ The NSCP Senior Leadership Group (SLG) were given an update about the project on Thursday and they were excited about the forthcoming uber test! They also wanted to pass on their thanks to all the colleagues that are working so hard on the project.
- ◆ The second 'Hopes & Fears' session was held on Wednesday, updating MASH and EHU colleagues and providing a space for them to talk about their hopes for the future as well as their fears (can you

tell where the name comes from 😊?). Both sessions have been really informative for Diamond, highlighting some areas that needed to be addressed quickly, as well as hopefully being valuable for all those that attended.

- ◆ On Friday a mini update and Q&A session was held for County Council MASH and EHU colleagues, focusing on the uber test. The session went well and there will be two repeats next week so that everyone has the chance to attend.

Weeknotes 📧

If you know anyone who should be receiving these weeknotes, then please feel free to let us know. If you are new or would like to see weeknotes from previous weeks, these can all be found here [Needs-led Front Door Project \(nottinghamshire.gov.uk\)](https://www.nottinghamshire.gov.uk/Needs-led-Front-Door-Project)

Got a question...? 🙋

If you have any questions, comments, or ideas regarding the front door project, please feel free to contact us via our group mailbox: childrens.frontdoorproject@nottscc.gov.uk

That is all from us this week, we hope you enjoyed our update and we look forward to updating you all again next week.

Until then, we hope you have an exceptional weekend.

Jayne and Chris, NSCP project team