

Howdy! 🤖

Welcome to another update on this week's progress of the transforming the front door project.

Testing continues...

We've had an excellent two weeks of testing, but we feel there is room to learn more from this test and have therefore made the decision to continue testing for a further week. Testing will continue throughout next week and will end on 8 March.

Next week, we have agreed to open the test to additional agencies. We hope that by introducing other agencies to the testing referral process, will support widening our learning.

It is important that we receive any feedback following your referral via the testing process, this will help us to develop a better understanding. The feedback survey will close on the 13 March. If you require any support, please contact us by emailing: childrens.frontdoorproject@nottscc.gov.uk

Here are some of the reflections and feedback shared during the test this week:

"Got the decision straight away and the advice was given there and then"

"Excellent communication with the Social Worker. Clear direction and outcome of referral and clear feedback about how school responded"

"It was positive hearing exactly what was happening with the referral"

"...I was asked if things had been done by the school that hadn't been done, this gave me thoughts about what we can improve on for the next time"

"Preferred this way of referral as I felt I was having a conversation with someone who could give their opinion of where they felt it should go, able to have that two-way conversation"

Here we are with the testing team on Monday during our debriefing session



Thank you to all who have been involved in this test during these two weeks. We can't do these tests without you! The support we are receiving is outstanding, together we can help reshape the front door and ultimately help children of Nottinghamshire get the right support at the right time.

Weeknotes ✉️

If you know anyone who should be receiving these week notes, then please feel free to let us know. If you would like to see weeknotes from previous weeks, please follow this link [Needs-led Front Door Project \(nottinghamshire.gov.uk\)](https://www.nottinghamshire.gov.uk/Needs-led-Front-Door-Project)

Got a question...? 🙋

If you have any questions, comments, or ideas, please feel free to contact us using our group mailbox: childrens.frontdoorproject@nottsc.gov.uk

That is all from us this week, so until next time, we hope you have an amazing weekend.

Jayne and Chris, NSCP project team