

## Hi Folks,

If this is your first weeknotes – hello and welcome 😊!

Weeknotes are a weekly informal update so you can hear all about the week's progress of the transforming the front door project, what we've learned and what we are planning on doing next.

### NSCP Senior Leadership Group 🤝

Last Friday, Public.Digital, Platinum and Diamond colleagues presented to senior leaders across the partnership and received their endorsement and backing to continue with our great work.

### Planning is everything... 📅

This week has been all about planning, Platinum and Diamond have continued to prioritise the work for the next few months, and we have started creating an action plan which we will share with you once some more work has been done.

- We've identified a new workstream - **Identity**: In this, we will be working on what the new front door will look like... does it need a new name, how will partners feel, what are the small things we can start to do to make these changes? We've created the working group for this and will be holding the first workshop next week.
- We've put together our working group to design the next test (**Routes in: requesting a small group of referrers to call with their enquiry, where safe and secure to do so, and testing which professional is best placed to answer the call**) and will be kicking off next week with our first design meeting!
- **Mosaic workflow workstream**: Working closely with colleagues from the Mosaic team has resulted in the team being able to identify an interim solution to the current enquiry work step and this is going to go live next week.

### Ready for the show...? 🎤

Next week you are all invited to our '**Show and Tell**' meeting. This meeting will take place on **Wednesday 31<sup>st</sup> January** at the Piazza building. Can't make it in person? don't worry this meeting will also be available via Teams. Invites have been sent out to you all, however if you know anyone who would like to attend this meeting please feel free to let us know and we will add them to the invite list.

**For those who are new to 'Show and Tell'**: A show and tell is a regular meeting that a team holds to enable people outside of the team to understand and input into what they are working on. It gives the team the opportunity to share what they have done, what they have learned and what they are planning to do next. It creates a feedback loop which people - **like all of you!** - can use to ask questions, form connections and influence the work.

That is all from us this week, we hope you enjoyed our update and as ever, we hope you have a magnificent weekend.

If you know anyone who should be receiving these week notes, then please let us know. If you would like to see week notes from previous weeks, please follow this link [Needs-led Front Door Project \(nottinghamshire.gov.uk\)](https://nottinghamshire.gov.uk)

Jayne and Chris, NSCP project team