

We're back! Did you miss us? We're thrilled to bring you our latest weekly progress update on the transforming the front door of children's services project.

Mission Control: Latest Update! 🤖

Even though we've taken a short break from our weekly updates, our test teams have been diligently working on the big test. Over the past 12 weeks, we've gathered a wealth of insights, and we can't wait to share some of these exciting discoveries with you all at our Show and Tell presentation next week. Trust us, you won't want to miss it!

Just a quick refresher for anyone new to our big test, or for those who need a little reminder. Our big test includes:

- Introducing an Early Help Advisor role primarily working with schools.
- Holding multi-agency early help conversations (MAC) with key partners across the Family Hub Networks.
- Initiating a simple Early Help request for service form which will eventually replace other digital referral forms for council early help services.
- Asking most referrers (excluding emergency services) to refer child protection concerns via phone instead of via email or online form.
- Social workers answering calls from professional referrers to the MASH and having coaching conversations with referrers.
- MASH Multi-Disciplinary Team (MDT) triaging some referrals in the front door.

This is something you absolutely can't miss! 🗣️

Next week, (**Thursday 12th September**) you are all invited to our 'Show and Tell' meeting. This meeting will be accessible via Microsoft Teams and invitations have already been sent out to everyone. If you know anyone else who would like to attend, please feel free to let us know and we will add them to the invite.

Here's a quick recap for those new to our Show and Tell meetings: These regular gatherings allow team members to share their work with those outside the team, providing insights and inviting feedback. It's a chance for the team to showcase their achievements, lessons learned, and future plans. This creates a valuable feedback loop where everyone - **including you!** - can ask questions, build connections, and influence the direction of the work.

Diamond this week we... 💎

This week at Diamond, we reviewed our current communication routes and explored future strategies to keep our referrers fully informed about the transforming the front door of children's services project. If you have any suggestions for potential communication channels we should consider, please email us. We would be delighted to hear your ideas! childrens.frontdoorproject@nottscc.gov.uk

Share the News! 💬

Got someone in mind who'd love our weekly updates? Spread the word and let us know – we'd be delighted to add them to our mailing list! And whether you're a newcomer or feeling a bit nostalgic, you can always catch up on past weekly updates on our website. Dive into the archive and relive those treasured moments here: [Needs-led Front Door Project \(nottinghamshire.gov.uk\)](https://www.nottinghamshire.gov.uk/needs-led-front-door-project)

We're All Ears and Ready to Listen 🗣️

If you have any questions, comments, or ideas about the front door project, feel free to drop us a line through our group mailbox. We're always here to listen! childrens.frontdoorproject@nottscc.gov.uk

And that's a wrap for this week's update! Enjoy your weekend, soak up the summer sunshine, and if you find any spare Oasis tickets, don't forget to share! We'll be back with more exciting news next week.

NSCP project team