

Hi-ya!

NSCP project team here, bringing you an update on this week's progress of the transforming the front door project.

The countdown continues

Diamond members and supporting colleagues have continued to plan and design the big test to ensure the test will run as smoothly as possible when we begin.

The visit by Ofsted to the County Council MASH has meant there have been a few delays in planning the big test and communicating with our referrers who we are asking to participate in the test. To ensure all planned elements are ready and safe, and referrers and staff teams have all the information needed, we will be starting the test on **12th June**.

There will be some elements from each cloud that we need to continue to plan and add during the first couple of weeks.

We have created a big test roadmap that we will update as the test continues, this can be found attached.

A big thank you to those of you that have joined us to help in the test design, your insights and ideas have been really valuable.

If you have any questions regarding the big test then please feel free to email us at childrens.frontdoorproject@nottsc.gov.uk, these questions may feature in future weeknotes as we move towards the launch of the test 🚀.

A reminder of what elements will be involved in the big test:

Lead: Katie Warner

Support: Janet Smith, Marie Dean, Merlin Tinker

- ◆ Asking most referrers to refer via phone instead of via email or the online form
- ◆ Social Workers (and possibly some other professionals) answering calls
- ◆ Social Workers and/or Advanced Practitioners signing off some decisions
- ◆ Sending referrals straight to the Assessment Service
- ◆ Proportionate recording on Mosaic
- ◆ Transferring Early Help calls directly to the Early Help Unit

Lead: Irene Kakoullis

Support: Debbie Clarke-Colton

- ◆ Multi-Disciplinary Team allocating referrals in Family Hubs
- ◆ Early Help Adviser role (formerly TAFSO role)
- ◆ New Early Help 'Request for service' or 'Assessment of family needs' form

Lead: Sandra Morrell

Support: Stu Barson

- ◆ Multi-Disciplinary Team (MDT) triaging some referrals in the front door

Early Help Review Project Update

Hi everyone! With the bank holiday and half-term break this week, many of our colleagues have taken the opportunity to enjoy some well-earned time off. The Early Help Review project team has used this quieter period to focus on planning, planning and more planning. We've been building the teams that will deliver the early help tests and pulling together a communications plan to ensure those involved in delivering the tests feel confident in their role and get the opportunity to share ideas and ask questions. We've also been

mapping out timescales and setting out next steps. If you have any questions about the early help tests or the wider review, please email us at earlyhelppreview@nottsc.gov.uk. Thank you and we look forward to updating you again next week.

You don't want to miss this! 🤗

On **Wednesday 12 June** you are all invited to our '**Show and Tell**' meeting live at the Piazza building. Can't make it in person? Don't worry, this meeting will also be available via Microsoft Teams. Invites have been sent out to you all, however if you know anyone who would like to attend this meeting please feel free to let us know and we will add them to the invite list.

Just a recap for those of you who are new to 'Show and Tell': A show and tell is a regular meeting that a team holds to enable people outside of the team to understand and input into what they are working on. It gives the team the opportunity to share what they have done, what they have learned and what they are planning to do next. It creates a feedback loop which people - **like all of you!** - can use to ask questions, form connections and influence the work.

Weeknotes 📧

If you know anyone who should be receiving these weeknotes, then please feel free to let us know. If you are new or would like to see weeknotes from previous weeks, these can all be found here [Needs-led Front Door Project \(nottinghamshire.gov.uk\)](https://www.nottinghamshire.gov.uk/Needs-led-Front-Door-Project)

Got a question...? 🙋

If you have any questions, comments, or ideas regarding the front door project, please feel free to contact us via our group mailbox: childrens.frontdoorproject@nottsc.gov.uk

That is all from us this week, we hope you enjoyed our update and we look forward to updating you all again next week.

Until then, we hope you have a superb weekend.

NSCP project team