

Howdy-do,

Jayne and Chris here, bringing you an update on this week's progress of the transforming the front door project. Before we dive into the detail, we'd like to let you know that you're going to notice that some of the content over the next few weeks focusses on changes to systems in the Council (Nottinghamshire County Council (NCC)). Platinum and Diamond have talked about this and have agreed that in order to effectively plan and deliver the next test we need to focus more heavily on some of the NCC elements of the MASH. We will do our best to make this as accessible as possible for colleagues not in NCC and welcome any comments or questions.

Planning is everything...

This week has been all about planning:

Planning the Mosaic/reporting workshop for EH and front door - On Tuesday, we met with colleagues from Mosaic (the NCC recording system) and the NCC Business Intelligence Unit to start planning for our arranged workshops in May and June. These workshops will be held with operational colleagues to review the current processes on Mosaic and reporting structure and how these can be adapted to better fit with our new front door. Our aim is to develop recording that is proportionate to the identified needs, and allows operational staff to record more quickly, whilst updating the data this generates to better align with how we want to measure success in our new front door. It's early days, and to start with it's about getting the group together to do this and work with us as the model is created.

Retro and Planning - On Thursday, we ran a 'retrospective' with the Diamond group. We reflected on what has gone well in the last 6 weeks, what has gone less well and we came up with ideas and actions for what we would do differently.

We have been given permission to begin designing our next test – the 'Uber test'. In this, we aim to combine elements from our previous tests and run it for a longer period. We had our first of many planning sessions on Thursday where we looked at what should be in the test, how long we think it should run and when. You may have seen us asking opinions of some of your colleagues. We have collated some ideas to discuss with Platinum next week then will start designing the test in detail with members of the various teams.



The Diamond group during the Retro and Planning session

Did you enjoy the show?

On **Thursday**, we held our 7th Show and Tell meeting, presented marvellously by our Diamond colleagues Sandra and Merlin. The presentation was attended by over 100 people online and in person at the MASH.

As always, this presentation formed some great questions which will support and influence the work we are doing on transforming the front door project going forwards. If you have any further questions, comments or ideas, please feel free to contact us via our group mailbox: childrens.frontdoorproject@nottscc.gov.uk

The slides from the Show and Tell presentation can be found attached. Our next show and tell is scheduled to take place in May, if you are on the distribution list to receive these weeknotes you will be automatically invited to this presentation.



Our Diamond group presenting the show and tell presentation

Weeknotes

We continue to see an increase in the number of colleagues wishing to receive these weeknotes however, if you know anyone who should be receiving these weeknotes, then please feel free to let us know. If you are new or would like to see weeknotes from previous weeks, these can be found here [Needs-led Front Door Project \(nottinghamshire.gov.uk\)](https://www.nottinghamshire.gov.uk/Needs-led-Front-Door-Project)

Got a question...?

If you have any questions, comments, or ideas regarding the front door project, please feel free to contact us via our group mailbox: childrens.frontdoorproject@nottscc.gov.uk

That is all from us this week, we hope you enjoyed our update and we look forward to updating you all again next week.

Until then, we hope you have a tremendous weekend.

Jayne and Chris, NSCP project team