

Greetings!

Jayne and Chris here with a weekly email update from the transforming the front door project.

For those now believing its Friday, apologies! This week's update has been shared with you all a day earlier than usual.

5-4-3-2-1-0 booster ignition and liftoff... 🚀

On Tuesday our testing team gathered at the MASH to begin our 2-weeks of testing. We tested on Tuesday, Wednesday and Thursday this week and will test again during the same days next week.

A reminder of what we are testing:

Optimising the Multi-Disciplinary Team this will build on our first test and will experiment with what the Multi-Disciplinary Team (MDT) looks at, when and how the MDT are available at the front door and further ideas about who needs to be in the MDT.

Recording this will involve testing how we can simplify recording to make it more proportionate to a child's needs.

Our goals during testing are to:

- Get the child to the right services to meet their needs more quickly
- Improve referrer experience
- Enable faster development of a multi-agency action plan
- Improve MASH partners experience
- Reduce the number of decisions made within the MASH
- While still ensuring that 'immediate' referrals are quickly passed to the Assessment Team

Plus...

- Members of the multi-disciplinary team will learn from each other
- We will shift our mindset from thinking about the threshold for a social care assessment to thinking about how best to meet the needs of the child and family

We are briefing each morning and debriefing at the end of each test day. Here are some of the reflections from the debriefs this week:

I didn't know I could ask Health for support

I've learnt so much from EHU today

I didn't get why we were doing this test, Partners sit in the same room anyway. But we don't have discussions like this

Being part of the MDT discussions is good for my learning and will support me how to handle calls differently in the future

Can I do testing all the time please?

Here we are with the testing team preparing for take-off during Tuesday mornings briefing session.



We would like to say a huge **'thank you'** to all colleagues who have supported us with testing this week, your skills and experience during this week's testing has been exceptional and we are looking forward to continuing testing next week.

[Its show time...](#)

Please don't forget, tomorrow (Friday 8th December) we will be hosting our next show and tell in the Piazza kitchen & online. Can't make this date? Don't worry, we've got you covered! On **20th December** we will be holding this show and tell again – **Christmas jumpers are a must!** 😊 Invites have been sent out for both of these meetings, however, if you or anyone else in your team would like to attend and don't have an invite, please feel free to get in touch with Merlin Tinker (merlin.tinker@nottsc.gov.uk).

If you know anyone who should be receiving these week notes, then please let us know.

That is all from us this week, so until next time we hope you have an out of this world weekend.



Jayne and Chris, NSCP project team