

## Hello from the project team!

We're delighted to provide you with our weekly progress update on the transforming the front door of children's services project.

### Did you enjoy the show! 😊

On Thursday, we held our 10th Show and Tell presentation, presented superbly by our Diamond members Amy, Sam, Janet and Andy, our operational colleagues Sharon and Kirsty and our data and reporting specialist David. We were thrilled to have an incredible turnout of over 170 attendees at today's Show and Tell, making it our most attended event to date. Thank you all for your enthusiastic participation and support.

The slides from the Show and Tell presentation can be found attached, below are the main points we discussed:

- ◆ We started by sharing a **big thank you** for everyone who has been involved in testing.
- ◆ We recapped on the big problem and what we are here to do.
- ◆ We shared an update on the 'Big Test', shared what we learned and what the data we collected during testing told us.

Using the valuable insights, we gained from testing at the MASH, we are now in a position to focus on our next priorities, these include:

- ◆ Establishing a pod that specifically responds to referrals from partners who are unable to contact the MASH via phone (police, ambulance service, fire service & NSPCC).
- ◆ Early Help tests, **Early Help Advisors**, **Multi Agency Conversations** and **Request for Service Form** will continue testing with the aim to gradually roll out.
- ◆ Refine and continue the **Routes In** test (referrals made by phone).
- ◆ **Multi-Disciplinary Triage** testing will be paused, and complex cases directed to the **Multi Agency Conversation** where appropriate.

We would greatly appreciate your feedback on the show and tell presentations. Whether you have ideas or requests for future presentations, we would be thrilled to hear from you. Please feel free to contact us via our group mailbox: [childrens.frontdoorproject@nottscc.gov.uk](mailto:childrens.frontdoorproject@nottscc.gov.uk)

### Share the Scoop! 📢

Are you enjoying our updates? Know someone who would enjoy our updates too? Spread the word and let us know - we'd be delighted to add them to our mailing list! Don't forget you can always binge our past Weeknotes and updates on our website: [Needs-led Front Door Project \(nottinghamshire.gov.uk\)](https://www.nottinghamshire.gov.uk/Needs-led-Front-Door-Project)

And with that, we're wrapping up this week's update! Enjoy your weekend, soak in the festive cheer, and perhaps put up some Christmas decorations. We'll be back with you all soon with more exciting news and updates. 🎄

NSCP project team