

## Greetings from the project team!

We're shaking things up a bit! Currently, we share a weekly update on what the project team and Diamonds have been up to on the transforming the front door of children's services project. But as testing continues, we thought it's time to spice things up. So, starting next week, we're switching to a bi-weekly update schedule! 🚀

This means no update next week, but don't worry - we'll be back with all the juicy details the following week. Stay tuned!

## Mission Control: Latest Update! 🤖

### Calling all professionals and organisations in Bassetlaw and Newark & Sherwood

Need to make a referral to a council early help service (Family Service or Children's Centre Service)?

Please use the new online service request form which we are testing over the next few months in Bassetlaw and Newark & Sherwood. This replaces the Early Help Assessment Form and the Children's Centre Service referral form and can be used for families from pregnancy to age 18.

This newly designed form is much simpler to complete and should make it easier for you to request early help support for a family. Testing this form in 2 districts will help us to create a streamlined process that helps families get the right help at the right time.

To access the form please go to: [Early Help Request for Service - Professional \(nottsc.gov.uk\)](https://nottsc.gov.uk/early-help-request-form)

Staff in other areas can continue to use the usual processes to refer to these services.

If you are not sure about whether to make a referral or need advice about meeting the needs of a family, please contact the local Early Help Advisors:

Bassetlaw - [EHA.Bassetlaw@nottsc.gov.uk](mailto:EHA.Bassetlaw@nottsc.gov.uk)

Newark and Sherwood - [EHA.NewarkandSherwood@nottsc.gov.uk](mailto:EHA.NewarkandSherwood@nottsc.gov.uk)

If you have any questions, please contact the Early Help Review project team at [EarlyHelpReview@nottsc.gov.uk](mailto:EarlyHelpReview@nottsc.gov.uk)

## Family Hub Networks are coming to Nottinghamshire 🤝

In March 2024, Nottinghamshire County Council Cabinet agreed to roll out Family Hub Networks across Nottinghamshire. These Hubs will bring organisations together such as council teams, the NHS and community partners to provide joined up services for families as early as possible.

We will be changing Children's Centre buildings into Family Hubs, offering services for families from pregnancy through to a young person's 18th birthday by April 2025. Our first networks have just been launched in Retford, Newark, and Sutton in Ashfield. Family Hub Networks will be launched in Netherfield and Mansfield South & East in September 2024.

If you would like to be kept up to date on Family Hub Networks developments, please sign up to the 'Notts Children's Centre Service Newsletter' (the name is due to change to 'Family Hubs'). [Sign up to our e-bulletins | Nottinghamshire County Council](#)

If you already receive the Children's Centre Service Newsletter, you will automatically receive future Family Hub Network Newsletters. You will be able to opt out at any time.

You can also follow the [Families Information Service](#) on social media to keep up to date on our developments:

Facebook [Nottinghamshire Families Information Service](#) or search 'Nottinghamshire Families Information Service'.

Instagram [Nottinghamshire Families Information Service](#) (@nottsfis)

## MASH Multi-Disciplinary Team (MDT)

The MASH Multi-Disciplinary Team (MDT) cloud leads, Sandra and Amy, met on Friday and decided to continue holding MDT meetings on Tuesdays and Thursdays for this week and next (w/c 16<sup>th</sup> September and 23 September), instead of daily. Additionally, the MDT working group is meeting today to reflect and discuss ways to reinvigorate the MDT meetings for a re-launch next week. Stay tuned for an update on this in the next update.

## Diamond this week we...

This week at Diamond, we continued to review our current communication routes and explore future strategies to keep our referrers fully informed about the transforming the front door of children's services project. If you have any suggestions for potential communication channels we should consider, please email us. We would be delighted to hear your ideas! [childrens.frontdoorproject@nottsc.gov.uk](mailto:childrens.frontdoorproject@nottsc.gov.uk)

## Big test review meeting

Our big test review meetings are back! Your feedback is crucial in assessing the effectiveness of the big test. We would greatly appreciate it if everyone involved in testing could join us for these review meetings. You can now book your place on a review meeting by clicking the link next to the review date you would like to attend:

- ♦ **October 2<sup>nd</sup> at 9am** – register for this date by clicking [here](#)
- ♦ **October 9<sup>th</sup> at 3.30pm** – register for this date by clicking [here](#)


We greatly value your feedback and assistance in getting this right. These meetings offer an opportunity for everyone involved in testing to review successes, identify potential challenges, discuss process changes, ask questions, and share thoughts and ideas. Your contribution and engagement are highly valuable and will help us enhance outcomes for children.

## Share the News!

Got someone in mind who'd love our weekly updates? Spread the word and let us know – we'd be delighted to add them to our mailing list! And whether you're a newcomer or feeling a bit nostalgic, you can always catch up on past weekly updates on our website. Dive into the archive and relive those treasured moments here: [Needs-led Front Door Project \(nottinghamshire.gov.uk\)](#)

## We're All Ears and Ready to Listen

If you have any questions, comments, or ideas about the front door project, feel free to drop us a line through our group mailbox. We're always here to listen! [childrens.frontdoorproject@nottsc.gov.uk](mailto:childrens.frontdoorproject@nottsc.gov.uk)

And that's a wrap for this week's update! Have an awesome weekend, enjoy the last of the summer sunshine, and get ready for more exciting news in a couple of weeks! 

NSCP project team