

Good day,

Jayne and Chris here, bringing you an update on this week's progress of the transforming the front door project. As we mentioned last week, you're going to notice that some of the content over the next few weeks focusses on changes to systems in the Council (Nottinghamshire County Council (NCC)). Platinum and Diamond have talked about this and have agreed that in order to effectively plan and deliver the next test we need to focus more heavily on some of the NCC elements of the MASH. We will do our best to make this as accessible as possible for colleagues not in NCC and welcome any comments or questions.

Joint Notts meeting

On Wednesday, the meeting of the Nottinghamshire health provider safeguarding leads (known as Joint Notts) heard an update about the test proposals and received an 'ask' to support with the testing proposed. Safeguarding leads were able to talk to the project team about their hopes and fears for the testing to come and agreed to take away the 'ask' about participation in the test design and delivery for discussion with their organisations.

Diamond and Platinum group

On Thursday, Diamond presented to our Platinum members and shared a progress update of where we are now with the project. We discussed the recommendations following the Platinum meeting on the 18 April and discussed the proposed scope and practicalities for the next test known currently as the 'uber test' following Diamonds' planning meeting last week. Please be reassured that your team or agency is involved in this planning through your Diamond member. We are in the early stages of planning this test, and as we start to plan in more detail **you'll be involved too!** We'll share proposals here and we'd really welcome your thoughts.

Proposed scope of the uber test

The proposed scope of the test brings together elements from previous tests and includes:

- Multi-Disciplinary Team (MDT) triaging some referrals
- Asking most referrers in the test to call instead of sending an email or online form
- Social Workers and some other staff answering calls
- Social Workers and/or Advanced Practitioners signing off some decisions
- Proportionate recording on Mosaic (the case recording system used in NCC)
- Testing an Early Help Adviser role (like the TAFSO (Team Around a Family Support Officer) role that was tested earlier in the year)
- Multi-Disciplinary Team allocating referrals in Family Hubs
- Revamp of Pathway to Provision

It is proposed that...

- The next test will commence on the 6 June and will run until 4 November 2024
- The test will initially focus on referrals received from the Bassetlaw district with a view of rolling out to other districts as the test develops

What are the next steps?

- Plan the 'uber test' in detail, assigning leads and confirming actions
- Reset the Public Protection Notice (PPN) pod using a test approach
- Implement the PPN Mosaic step
- Hold workshops regarding Mosaic and Reporting as part of the 'assurance and data' workstream
- Respond to reflections shared during our 'Hopes and Fears' sessions for MASH and EHU staff

The next 'Show and Tell'

Our next 'Show and Tell' meeting has been rearranged to be held after the school holidays, this meeting will now take place on **Wednesday 12 June** live at the Piazza building. Can't make it in person? Don't worry, this meeting will also be available via Microsoft Teams. Invites have been sent out to you all,

however if you know anyone who would like to attend this meeting please feel free to let us know and we will add them to the invite list.

Just a recap for those of you who are new to 'Show and Tell': A show and tell is a regular meeting that a team holds to enable people outside of the team to understand and input into what they are working on. It gives the team the opportunity to share what they have done, what they have learned and what they are planning to do next. It creates a feedback loop which people - like all of you! - can use to ask questions, form connections and influence the work.

Weeknotes

If you know anyone who should be receiving these weeknotes, then please feel free to let us know. If you are new or would like to see weeknotes from previous weeks, these can all be found here [Needs-led Front Door Project \(nottinghamshire.gov.uk\)](https://www.nottinghamshire.gov.uk/Needs-led-Front-Door-Project)

Got a question...?

If you have any questions, comments, or ideas regarding the front door project, please feel free to contact us via our group mailbox: childrens.frontdoorproject@nottscc.gov.uk

That is all from us this week, we hope you enjoyed our update and we look forward to updating you all again next week.

Until then, we hope you have an incredible weekend.

Jayne and Chris, NSCP project team