

# Happy Friyay!

NSCP project team here, bringing you an update on this week's progress of the transforming the front door project.

## The countdown begins 🕒

Two weeks to go until the big test begins! 📅

We are just under two weeks away from the start of the big test. Diamond members and supporting colleagues have continued to plan and design the big test to ensure the test will run as smoothly as possible when we begin on the **6<sup>th</sup> June**.

The visit from Ofsted has meant there have been a few delays so we will be starting the test with some of the elements from each cloud whilst we continue to plan and ensure the other elements are ready. We will then add these during the first couple of weeks.

Our teams will continue to plan next week, after which we will be able to give more detail on which elements of the test are ready to go on 6<sup>th</sup> June.

A big thank you to those of you that have joined us to help in the test design, your insights and ideas have been really valuable.

If you have any questions regarding the big test then please feel free to email us at [childrens.frontdoorproject@nottsc.gov.uk](mailto:childrens.frontdoorproject@nottsc.gov.uk), these questions may feature in future weeknotes as we move towards the launch of the test 🚀.

A reminder of what elements will be involved in the big test:

**Lead:** Katie Warner

**Support:** Janet Smith, Marie Dean, Merlin Tinker

- ◆ Asking most referrers to refer via phone instead of via email or the online form
- ◆ Social Workers (and possibly some other professionals) answering calls
- ◆ Social Workers and/or Advanced Practitioners signing off some decisions
- ◆ Sending referrals straight to the Assessment Service
- ◆ Proportionate recording on Mosaic
- ◆ Transferring Early Help calls directly to the Early Help Unit

**Lead:** Irene Kakoullis

**Support:** Debbie Clarke-Colton

- ◆ Multi-Disciplinary Team allocating referrals in Family Hubs
- ◆ Early Help Adviser role (formerly TAFSO role)
- ◆ New Early Help 'Request for service' or 'Assessment of family needs' form

**Lead:** Sandra Morrell

**Support:** Stu Barson

- ◆ Multi-Disciplinary Team (MDT) triaging some referrals in the front door

## Update from the Early Help Review Project Team

Hi everyone. Rachel and Christie here from the Early Help Review project team. This week we've been preparing for the district-wide big test in Bassetlaw. We know we can't deliver on our goals for the test without the help of the teams, partners and local organisations who already work with and deliver services for families in Bassetlaw, so we've spent this week briefing them on what the big test is all about. We talked about the three tests being led by the Early Help Review team which are:

- ♦ Early Help Advisor Role – helping partners navigate early help services and providing them with the tools and information needed to act as the lead professional for the families they are working with.
- ♦ Multi-Agency Conversations – bringing together representatives from a range of early help services to progress cases where multiple needs are present, and which would benefit from a multi-agency discussion.
- ♦ Early Help Request for Service form – using a shared form across NCC early help services to provide consistency for referrers and to streamline the request for service process.

We're looking forward to working with our colleagues and partners in Bassetlaw to deliver these tests over the next few months and we'll continue to keep you all updated on our progress as we go along. See you again next week! If you have any questions about the early help project, please feel free to email us at [earlyhelppreview@nottsc.gov.uk](mailto:earlyhelppreview@nottsc.gov.uk)

Also, this week... 📄

- ♦ Ofsted continued their two-week inspection of the children's services. We know the MASH and EHU are safe services with lots of good practice, and we also know that we need this project to address the challenges being faced and make sure children and families get the right support at the right time. This inspection is a great opportunity to tell them about the project's progress so far and the exciting plans we have.

You don't want to miss this! 🎉

On **Wednesday 12 June** you are all invited to our '**Show and Tell**' meeting live at the Piazza building. Can't make it in person? Don't worry, this meeting will also be available via Microsoft Teams. Invites have been sent out to you all, however if you know anyone who would like to attend this meeting please feel free to let us know and we will add them to the invite list.

**Just a recap for those of you who are new to 'Show and Tell':** A show and tell is a regular meeting that a team holds to enable people outside of the team to understand and input into what they are working on. It gives the team the opportunity to share what they have done, what they have learned and what they are planning to do next. It creates a feedback loop which people - **like all of you!** - can use to ask questions, form connections and influence the work.

Weeknotes 📧

If you know anyone who should be receiving these weeknotes, then please feel free to let us know. If you are new or would like to see weeknotes from previous weeks, these can all be found here [Needs-led Front Door Project \(nottinghamshire.gov.uk\)](https://www.nottinghamshire.gov.uk/Needs-led-Front-Door-Project)

Got a question...? 🙋

If you have any questions, comments, or ideas regarding the front door project, please feel free to contact us via our group mailbox: [childrens.frontdoorproject@nottsc.gov.uk](mailto:childrens.frontdoorproject@nottsc.gov.uk)

That is all from us this week, we hope you enjoyed our update and we look forward to updating you all again next week.

Until then, we hope you have a superb weekend.

NSCP project team