

Hello,

Jayne and Chris here, bringing you another update on this week's progress of the transforming the front door project.

The test draws to an end...

As this week draws to a close, we see the end of our three weeks of testing. We have been testing asking a group of schools and some other teams to refer to the MASH via telephone instead of via online form or email, with those calls being answered by a Social Worker rather than a MASH Officer. We will be busy analysing all the data gathered during the test and we'll report back to you with our findings soon.

It is important that we receive any feedback following your referral via the testing process, this will help us to develop a better understanding. The feedback survey will close on the **13 March**. If you require any support, please contact us by emailing: childrens.frontdoorproject@nottscc.gov.uk

Here are some of the reflections and feedback shared during the test this week:

"We were able to discuss as professionals the best way forward to meet the needs of the children..."

"...felt confident talking about a situation which led to immediate action and a Social Worker coming to school that same day"

"...moving forward this way of working will be more beneficial to professionals"

"The test referral process is so much more efficient, the quick and easy process gives a clear outcome at the point of referral. We find out immediately if this is being taken as a referral or information only"

"Being able to speak about concerns directly with someone, getting an outcome straight away, with much faster service, means we can feedback to students straight away..."

Here we are with the testing team on Monday during our debriefing session.



We want to take this opportunity to say **'thank you'** to all who have participated in the testing over the last three weeks. We really can't do these tests without you, and your excellent support. Together, we can help

reshape the front door to make a real impact and help the children of Nottinghamshire get the right support at the right time.

Responding to Public Protection Notifications (PPNs) from the police

Following a recent workshop, Diamond and other colleagues realised that the way the MASH currently manages PPNs isn't the best way to meet the needs being identified for children when they are submitted. Colleagues have worked quickly together to establish a new way of doing this, which will be happening from 11 March. For PPNs where an urgent safeguarding response is not required, the Detective Sergeants in the MASH police team will be sending the notifications to the Early Help Unit who are the best people to establish if the family need any support or early help and who can either arrange this or signpost the family to the right help. This is an example of how we're working together to reconfigure the MASH towards a Front Door that focuses on needs instead of thresholds.

Updates to the Platinum group

A very warm welcome to both Richard Bull (Detective Superintendent for the Public Protection Unit, Nottinghamshire Police) and Cathy Burke (Assistant Director of Nursing and Safeguarding in the Integrated Care Board), who have joined our Platinum group this month.

Who are the Platinum group? Platinum group members have been given delegated responsibility for this project by the Nottinghamshire Safeguarding Children Partnership (NSCP) Senior Leadership Group, the group is made up of senior managers from Nottinghamshire County Council Children and Families, Adults, Police and Health.

Ready for the show...? 🎪

Next week you are all invited to our **'Show and Tell'** meeting. This meeting will take place on **Tuesday 12 March** at the Piazza building. Can't make it in person? Don't worry this meeting will also be available via Teams. Invites have been sent out to you all, however if you know anyone who would like to attend this meeting please feel free to let us know and we will add them to the invite list.

Just a recap for those of you who are new to 'Show and Tell': A show and tell is a regular meeting that a team holds to enable people outside of the team to understand and input into what they are working on. It gives the team the opportunity to share what they have done, what they have learned and what they are planning to do next. It creates a feedback loop which people - **like all of you!** - can use to ask questions, form connections and influence the work.

Weeknotes 📧

We continue to see an increase in the number of colleagues wishing to receive these weeknotes however, if you know anyone who should be receiving these weeknotes, then please feel free to let us know. If you are new or would like to see weeknotes from previous weeks, these can be found available here [Needs-led Front Door Project \(nottinghamshire.gov.uk\)](#)

Got a question...? 🙋

If you have any questions, comments, or ideas, please feel free to contact us using our group mailbox: childrens.frontdoorproject@nottscc.gov.uk

That is all from us this week, so until next time, we hope you have a marvellous weekend.

Jayne and Chris, NSCP project team