

Hey, Hi, How you doing,

Greetings from the NSCP project team! We're here with our weekly progress update on the transforming the front door of children's services project.

Latest update from mission control! 🤖

We shared last week that we will be inviting our referrers in Newark and Sherwood to join Bassetlaw referrers as part of the big test.

It's vital that professionals from these areas please follow the instructions below, this will support us building a much better understanding of the impact these testing processes are having at the MASH.

- From the **8th July** it's important that professional referrers from both **Bassetlaw** and **Newark and Sherwood** please refer safeguarding concerns to the MASH via telephone on **0115 804 0003** instead of via email or online form.
- From the **15th July** professional referrers from **Newark and Sherwood** are asked to contact the Early Help Advisors for support navigating early help services, to seek advice or help to address the needs of the family, contact details will be shared with everyone closer to the time.
- Referrers from all other districts, please contact the MASH in the usual way.

If you're interested in learning more about the big test, please refer to the information provided at the end of this email.

We are very excited here at mission control to introduce a further district to the big test, we believe adding an additional district will support widening our learning and allow our service users the opportunity to share their thoughts and ideas to make a real impact and help the children of Nottinghamshire get the right support at the right time.

We'd like to express our gratitude to everyone who has participated in the testing so far. These tests wouldn't be possible without **your** support.

Mid-test review meetings 🗨️

Getting your feedback is essential to assess whether the big test is working. We would really appreciate anyone that has been involved in testing to join us in our mid-point review.

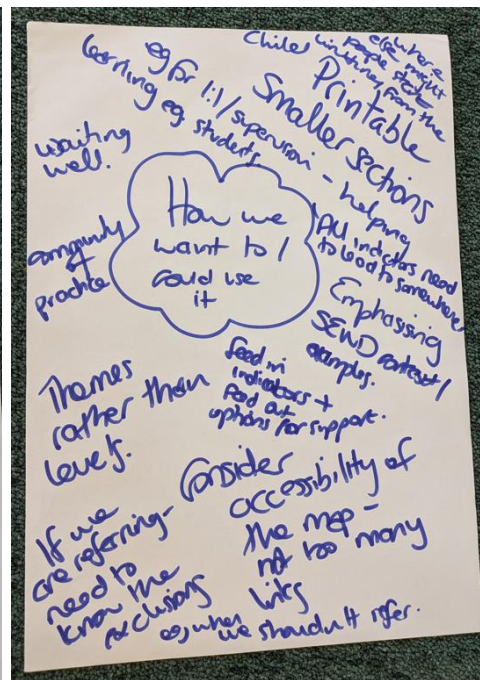
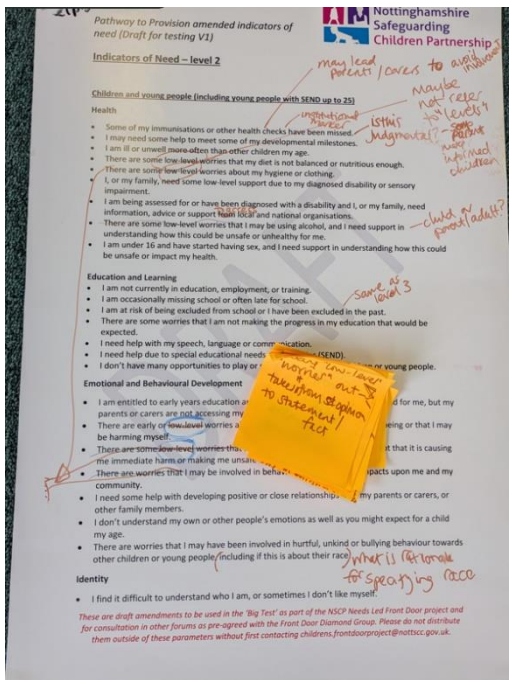
You can now book your place on a review meeting by clicking the link next to the review date you would like to attend:

- ♦ **July 10th at 3.30pm** – register for this date by clicking [here](#)
- ♦ **July 17th at 9am** – register for this date by clicking [here](#)

We really value your feedback and assistance in ensuring that we get this right. These meetings provide an opportunity for everyone involved in testing to review successes, identify potential challenges, discuss process changes, ask questions, and share thoughts and ideas. Your contribution and engagement are highly valuable and will help us enhance outcomes for children.

Pathway to Provision update

The re worded needs-led language indicators of need are in use in the Bassetlaw test and being widely consulted as part of our journey towards a fully renewed Pathway to Provision that reflects our journey from Threshold to Needs. Yesterday, members of the NCC Strengths Based Practice Forum did a workshop on the indicators during which they provided very rich and detailed feedback:



Update from the Early Help Review Project Team

Hi everyone, Rachel and Christie here. We're continuing to support the Multi-Agency Conversation and Early Help Advisor tests in Bassetlaw.

Our Early Help Advisors, Hannah and Rachel, have been speaking with and meeting partners in Bassetlaw to support them in navigating early help services and to establish relationships.

For the Multi-Agency Conversations, we are working on clearly defining the types of cases that best suit the multi-agency format to ensure we are making best use of the time.

Thank you to everyone who has contributed to these tests so far, you are helping us learn and get better and we appreciate your input and feedback.

That's it from us for now. As ever, if you have any questions about the Early Help tests or about the wider Early Help Review, please email: earlyhelpreview@nottsc.gov.uk

This is something you absolutely can't miss! 🗨️

Next week, (**Wednesday 10th July**) you are all invited to our **'Show and Tell'** meeting. This meeting will be accessible via [Microsoft Teams](#) and invitations have already been sent out to everyone. If you know anyone else who would like to attend, please feel free to let us know and we will add them to the invite.

Just a recap for those of you who are new to 'Show and Tell': A show and tell is a regular meeting that a team holds to enable people outside of the team to understand and input into what they are working on. It gives the team the opportunity to share what they have done, what they have learned and what they are planning to do next. It creates a feedback loop which people - **like all of you!** - can use to ask questions, form connections and influence the work.

Weeknotes 📧

If you are aware of anyone who should be receiving these weeknotes, please don't hesitate to inform us. We would be happy to include them. If you are new or would like to see weeknotes from previous weeks, these can all be found here [Needs-led Front Door Project \(nottinghamshire.gov.uk\)](https://www.nottinghamshire.gov.uk/needs-led-front-door-project)

Got a question...? 🙋

If you have any questions, comments, or ideas related to the front door project, please feel free to reach out to us via our group mailbox: childrens.frontdoorproject@nottsc.gov.uk

That's a wrap for this week's updates! We hope you found them engaging and can't wait to bring you more exciting news next week. Stay tuned!

Until we meet again, may your weekend be a kaleidoscope of sunshine and smiles. 😊

NSCP project team

For further information on 'the big test', please refer to the details provided below:

- Professional referrers in **BASSETLAW** and **NEWARK AND SHERWOOD ONLY** are asked to please refer safeguarding concerns to the MASH via telephone on **0115 804 0003** instead of via email or online form.
- Please continue your own safeguarding procedures - we are just asking that when you report a safeguarding concern to the MASH, telephone us instead of sending an email or completing an online form. Do everything else as normal!
- Referrers from all other areas, please contact the MASH in the normal way.
- Professional referrers in **BASSETLAW** are asked to contact the Early Help Advisors for support navigating early help services, to seek advice or help to address the needs of the family, using the contact details below.

For Early Help concerns, professionals and families in Bassetlaw can use the following options:

- **Early Help Advisor** - Professional liaises with Early Help Advisor to seek advice or help to address the needs of the family. EH Advisor may ask referrer to attend multi-agency conversation meeting.

Please email eha.bassetlaw@nottsc.gov.uk. You can also phone the Advisors directly using the details below:

Hannah Straw (working days Mon-Wed):

Tel: 0115 8044590

Rachel Morley (working days Wed – Fri):

Tel: 0115 8042553

- **Open access** - Family member calls, emails or walks in asking for a service:

Email: FHBassetlaw@nottsc.gov.uk

Call: Customer Services Contact Centre 0300 500 8080 (open Monday to Thursday: 8:30am to 5pm, Friday 8:30am to 4:30pm)

Walk ins: Families can walk into their local Family Hub

To follow at a later point in the test:

- **Professional 'request for service/assessment of need form'** - we are going to develop a new form to request early help services, and this will be tested in Bassetlaw. The form will be online and will be for professionals to use. This eventually will have a direct link into Mosaic (NCC Case management system) ready for triage and/or allocation.

As a reminder, the big test will run until the 7th November 2024 and the main elements included are:

- Early Help Advisor role working with schools in Bassetlaw.
- Multi-agency early help conversations with key partners in the Bassetlaw Family Hub Network.
- Switch off online and email referral routes into the MASH for most referrers in **Bassetlaw** and **Newark And Sherwood** (excluding emergency services)
- Social workers and MASH Officers answering MASH calls and having coaching conversations.

We anticipate that the test will not stop on the 7th of November but that elements will be implemented and become business as usual.

Do you have a question about the big test? Please feel free to reach out to us by emailing childrens.frontdoorproject@nottsc.gov.uk