

Spooky Salutations 🧛👻

We're thrilled to bring you our latest *biweekly* progress update on the transforming the front door of children's services project. Enter, if you dare...

Mission Control: Latest Update! 🤖

Here at Mission control, the last two weeks have whizzed by with our Test Teams continuing to implement **The Big Test**. The fortnights' highlights include:

- Two dynamic Bassetlaw Multi Agency Conversations (MAC) with our key partners across the Family Hub Networks.
- Five productive MASH Multi-Disciplinary Team (MDT) discussions triaging complex referrals in the front door.
- Cloud working groups convened to review test hypotheses and vote on whether they have been *Proven* so far or *Need More Evidence*. The voting results have been submitted to the Diamond Group, greatly assisting in decision-making, and supporting the future direction of tests.
- Our Project Team has attentively compiled all our Big Test Survey Feedback from 'Routes In' to 'Early Help'. Discover more below...

Survey Success 📄

Quick shout out to all our colleagues in the Test Teams and our referrers for taking the time to complete The Big Test Survey! Yes, the survey fatigue is real, however your insights, comments and ideas are so valued, and your assistance is essential in helping us to improve outcomes for children. Rest assured, all survey feedback from the past five months of testing has been carefully reviewed and collated by our team. This crucial information was presented at the Diamond Meeting on Thursday to help shape future testing and guide the next steps of the Front Door Project.

A few snippets that deserve the spotlight:

"The Early Help advisors have been exceptionally helpful, both with signposting us to appropriate routes and in helping us to navigate the correct services"

"The phone referral to MASH was as efficient as possible and the right level of support was provided to the families"

"Support was provided in a much faster timescale than we have ever experienced"

Big Test Review Meeting 💬

A huge thank you to everyone who joined our test review meeting on **Wednesday 9th October**. These sessions are a fantastic opportunity for everyone involved in testing to reflect on successes, identify challenges, discuss process improvements, ask questions, and most importantly, share ideas! Your participation and engagement are immensely valuable and will help us ensure we get this right.

It is crucial for professionals in the areas listed below to continue following the provided instructions. This will help us gain a deeper understanding of the impact these testing processes are having at the MASH.


- Professional referrers in **BASSETLAW and NEWARK AND SHERWOOD ONLY** are asked to please refer safeguarding concerns to the MASH via telephone on **0115 804 0003** instead of via email or online form.
- Please continue your own safeguarding procedures - we are just asking that when you report a safeguarding concern to the MASH, telephone us instead of sending an email or completing an online form. Do everything else as normal!

- ◆ Referrers from all other areas, please contact the MASH in the normal way.

Diamond Meeting

Yesterday, our Diamond members met to review our progress on **The Big Test**. Our Clouds shared their individual test data, considered colleague and referrer feedback, outlined the challenges, highlighted the opportunities, and made recommendations going forward.

In addition, we reviewed our current communication routes and explored future strategies to keep our wider audience fully informed about the transforming the front door of children's services project. If you have any suggestions on how you'd prefer to be kept in the loop, we'd love to hear them. Drop us a line at childrens.frontdoorproject@nottscc.gov.uk

Our Diamond members are industriously finalising the specifics of Testing *Next Steps* so please bear  with us while we iron out the details! We are looking forward to sharing our findings and actions soon... watch this space!

A Date for your Diary

Mark your calendars for our next 'Show and Tell' meeting on **November 13th**. You should already have the invite in your diaries, but if you need one, just let us know. Also, if you know anyone who'd love to join, give us a shout and we'll add them to the guest list. Looking forward to seeing you all there!

For those new to our Show and Tell meetings, here's a brief overview: These regular sessions allow team members to present their work to colleagues outside their immediate team, offering insights and inviting feedback. It's an opportunity for the team to highlight their achievements, share lessons learned, and discuss future plans. This creates a valuable feedback loop where everyone, **including you**, can ask questions, build connections, and influence the direction of the work.


Share the Scoop!

Know someone who would enjoy our weekly updates? Spread the word and let us know – we'd be delighted to add them to our mailing list! Don't forget you can always binge our past Weeknotes and updates on our website: [Needs-led Front Door Project \(nottinghamshire.gov.uk\)](https://www.nottinghamshire.gov.uk/Needs-led-Front-Door-Project)

Always Here to Hear You Out

If you have any questions, comments, or ideas regarding the front door project, please don't hesitate to reach out to us via our group mailbox: childrens.frontdoorproject@nottscc.gov.uk We're always here to listen!

That's all Folks! Happy Halloween from the *Monster*  MASH, we hope you have a *Fang-tastic*  October Half-Term next week... and stay tuned for more exciting news arriving in your inbox soon!

Creepin' it real!  

NSCP Project Team