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Transforming the front door findings

22 Sept 23

Public Digital x Nottinghamshire Safeguarding Children Partnership

Our early reflections

For over 10 years the MASH has been as accessible and visible as possible, encouraging those concerned about a child to bring it to the MASH through any channel

Need, demand and expectations have changed:

- Increased demand
- Change in type of demand
- Accountability

The MASH has turned into a process
“beast” by gatekeeping for Social Care

The partnership is based on process and one-way information sharing - which is getting in the way of practitioners using their expertise.

Different partners are being influenced by different bodies and have different measures of success. This is driving different behaviours.

Your data isn't helping you deliver a better service.

The MASH's primary customer is Social Care - it is not designed to meet the needs of referrers or children and families who do not have social care needs.

To meet the needs of children and families, the front door can't be solely about safeguarding.

We can help you most by setting you up to be able to test ideas. At this stage, it matters less where we start and more important that we get started.

We're hearing some pretty radical ideas about how things could change.

But we are lacking a clear, shared vision across the partnership about what we're aiming for.

Let's create that together.

How to contact us

Website

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